

## How does home care work?

There are four levels of care, which range from Level 1 (basic care) through to Level 4 (Higher clinical care). This is subject to your Aged Care Assessment (My Aged Care) and your eligibility of service Level you are approved to receive.

**ASK US HOW TO GET STARTED** and we can guide you through the process to obtain Government funded assistance. If eligible you then receive your personal referral CODE which is your access to obtain financial assistance for home services. We can deliver the services under the Home Care Package Government Scheme.

## About us

Nurses2u is a family owned business and have been operating in Home Community Services since 1997. Our office base is Menangle (Durham Green Village). Our Care Staff travel throughout the Sydney South West region. We come to your home and provide a pathway to a better life.

## Fee for service – flexible arrangement

No fuss, flexible arrangement and no contracts. All we ask is for 12 hour notice of cancellation.



# Get in touch with us!

We'd love to hear from you

 1300 551 338

 153 Menangle Road  
Menangle NSW 2568

 [info@nurses2u.com.au](mailto:info@nurses2u.com.au)

 02 4634 8003

 02 4634 8044

 [www.nurses2u.com.au](http://www.nurses2u.com.au)

**Feedback welcome...  
we're here to listen.**

**nurses**  **u**  
home care services

**"Your choice in  
positive everyday living"**

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BLUE HILLS VILLAGE MANAGEMENT PTY LTD (Service ID 17382)

UPDATED SEPTEMBER 2018

**1300 551 338**

[www.nurses2u.com.au](http://www.nurses2u.com.au)

## Our philosophy

"We are here for you! We work in partnership to design your unique care plan "

We believe in equality and support diversity in our service, on the basis of need, irrespective of sex, race, creed and or religion.

Our service is designed to meet your individual needs. We tailor the care delivery to fit in with your lifestyle and support your independence.

We value your feedback as it is an important way of ensuring that we are meeting your needs.

We offer a path for continuous improvement and look forward to working with you to ensure your satisfaction.

## Care in your home

We understand how important it is staying independent in your home to manage those day to day tasks. As we age our quality of life is important and Nurses2u is here to assist in the everyday house work or helping you with getting to your medical appointments and staying healthy.

*The Australian Government supports older people through funding in home services.*

**Nurses2u is an approved provider that can manage your home care package.**

When approved by the Aged Care Assessment Team (ACAT), you may be eligible for financial assistance to obtain services and home help. Call us on how to get started?

## Do you need help?

- Getting to the local shops? Or to medical appointments?
- Doing some of those more difficult home cleaning tasks?
- Personal care and medication guidance?
- To get out and enjoy some social 'time out'?



## How can we help you receive in-home services?

Depending on how you are managing, we can do a lot or a little. We can arrange a time that suits you, to come to your home and discuss your goals and tailor the care plan around what is important for you to improve your quality of life.

## Our Nurses2u team

Our team members are qualified in aged care nursing and have undertaken mandatory background checks with verification of a police check certificate. Every year all staff undertake compulsory education, participate in group workshops and on line education.

**Call our friendly team.**

**You come directly through to our  
Clinical Coordinator or Community Care Manager**

**Tel 1300 551 338  
Office 02 4634 8003**

## Nurses2u team provides home help and cares about what matters to you



House work



Transport to appointments



Outings & day trips



Laundry and ironing



Meal preparation



Health care delivery



Light gardening

